



Software for
Business Intelligence

BizInt Smart Charts

Patents & IP Sequences | Clinical Trials | Drug Pipelines

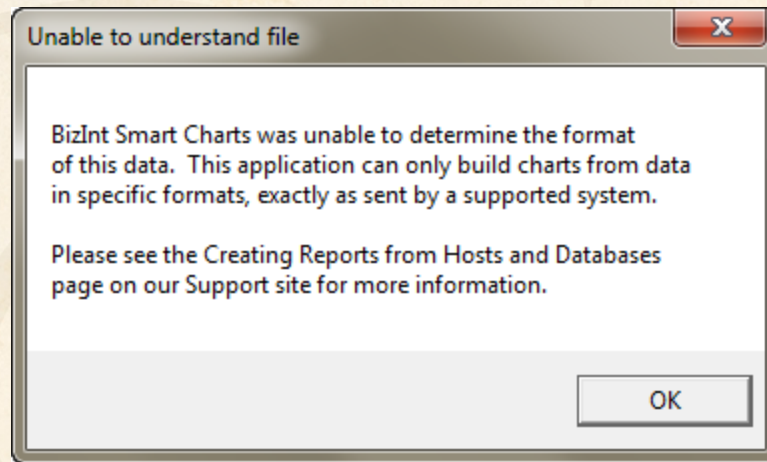
Workaround for EudraCT Error “Unable to understand file”

7 October 2016

www.bizint.com

Error when importing Eudract trial data

- Using BizInt Smart Charts Drug Development Suite 4.2.2 or earlier



How to convert character encoding

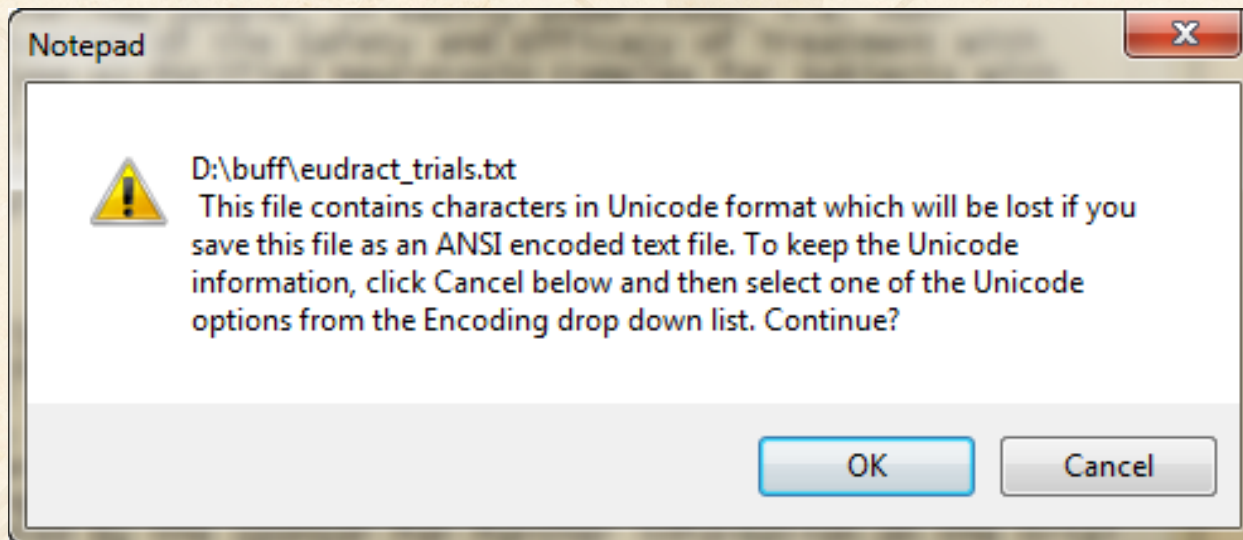
- Open TXT file in Notepad
- File | Save As...
- Change Encoding to ANSI
- Press Save

Encoding: ANSI

Save

You can ignore the warning

- Notepad will warn you that some character data may be lost - BizInt Smart Charts knows how to recover this data
- Press OK



Import the file as usual

- You may import the file using File | Import or by dragging the .TXT file in to the BizInt Smart Charts window



Software for
Business Intelligence

BizInt Smart Charts

Let us know if you
have any questions

support@bizint.com

www.bizint.com